

Privacy Policy

DigiReha Corporation (hereinafter referred to as the "Company") handles information regarding customers (hereinafter referred to as "Customer Information") in connection with the services provided by the Company (hereinafter referred to as the "Service") as follows.

Article 1 (General Provisions)

1. The Company complies with the Act on Protection of Personal Information and other related laws etc. to ensure the protection of Customer Information.
2. This policy applies to the Service, including any services ancillary to the Service provided by the Company.
3. If the Company stipulates rules on handling Customer Information in a policy regarding handling of Personal Information, terms of use, or other privacy related policies published on its website, those provisions shall also apply. In the event of any conflict, this Privacy Policy shall take precedence.
4. This policy does not apply to any services which relates to the Service and provided by any third parties other than the Company (the "External Service"). For handling of Customer Information for the External Services, please see privacy policy etc. separately provided by third parties that provide the External Services.
5. Our website (hereinafter referred to as 'this site') uses Google Analytics, a service provided by Google, to understand the visit status of our website. When using Google Analytics on this site, Google collects, records, and analyzes your visit history to this site based on cookies issued by the Company. We receive the analysis results from Google and use them to understand your visit status to this site. The information collected, recorded, and analyzed by Google Analytics does not contain any information that can identify specific individuals. Additionally, such information is managed by Google in accordance with its privacy policy.
6. You can disable Google Analytics in your browser's add-on settings to stop the collection of your information through our use of Google Analytics. To disable Google Analytics, you can download and install the 'Google Analytics Opt-out Add-on' from the opt-out add-on download page provided by Google and change your browser's add-on settings. Please note that if you disable Google Analytics, it will also be disabled for other websites you visit, not just this site. However, you can re-enable Google Analytics at any time by resetting your browser's add-on settings. For more information about Google Analytics' terms of use, please visit the Google Analytics website, for details on Google's privacy policy, please refer to Google's website.

Google Analytics – Terms of Use

<https://marketingplatform.google.com/about/analytics/terms/jp/>

Google Privacy Policy

<https://policies.google.com/privacy?hl=ja>

Google Analytics Opt-out Add-on

<https://tools.google.com/dlpage/gaoptout?hl=j>

Article 2 (Information Collected)

1. The Company collects the following Customer Information including Personal Information (defined in Article 2.1 of the Act on Protection of Personal Information, the same shall apply hereinafter):
 - (1) any information provided by customer
 - (2) email address
 - (3) name, affiliated institution, other information designated by the Company
 - (4) presence and details of medical conditions (including but not limited to information regarding epileptic insult)
 - (5) body parts for which rehabilitated is required
 - (6) name and location of facility or company where you are rehabilitated
 - (7) any other information the Company collects in relation to use of the Services
 - (8) device information
2. The Company may collect device-specific information (such as unique device IDs and other identification data) of the devices used by customers for the operation of systems necessary for providing the Service, the maintenance and improvement of the Service, or the prevention of fraudulent activities.
3. The Company may collect information on customers' usage of the Service, access log data, and activity history for the maintenance and improvement of the Service or the prevention of fraudulent activities.
4. The Company will obtain Customer Onformation in a proper manner, without deception or other fraudulent means. Additionally, if we obtain Customer Information by means other than through the customer's use of the Service, we will notify or disclose the purpose of use in advance.

Article 3 (Purpose of Use)

1. The Company will handle Customer Information obtained through the Service appropriately within the scope of the purposes listed below. We will not use the information beyond the specified purposes without the customer's consent.

Purpose of Use	Detail of Purpose of Use	Information collected
Provision, Maintenance, Improvement, and Research of the Service	To verify customer identity and prevent fraudulent use within the Service. To ensure the smooth provision, maintenance, and improvement of the Service. To conduct research aimed at improving the quality of the Service and various rehabilitation programs.	Email address Presence and details of diseases (including but not limited to epileptic seizures) Body parts for which rehabilitation is requested Name and location of the facility or company where rehabilitation is received Name, date of birth, gender, and affiliation

		Other information necessary for providing the Service
Notifications and Customer Support	<p>To provide guidance and respond to inquiries regarding the Service.</p> <p>To notify or provide new services related to the Service.</p> <p>To inform customers of important notices regarding changes to the terms of use or this policy, service suspension, termination, contract cancellation, or other critical updates related to the Service.</p>	<p>Email address</p> <p>Name, affiliation, and other necessary information for providing the Service</p>
Transfer to Third Parties	<p>Third parties receiving the information listed on the right may use it for the following purposes:</p> <ul style="list-style-type: none"> • To provide affiliated services • To display advertisements and information tailored to customers' needs, interests, and preferences • To analyze advertising effectiveness • To conduct market analysis and marketing 	<p>Name, affiliation, and other necessary information for providing the Service</p> <p>Device information</p> <p>Log data and activity history</p>

- The Company may modify the purposes of use stated in the previous section within a reasonably recognized scope that is substantially related to the original purposes. In the event of such a modification, we will notify or disclose the changes to customers using a method separately determined by the Company.

Article 4 (Protection of Personal Information)

The Company will appoint a manager responsible for handling Personal Information and strive to establish a system that prevents unauthorized access, loss, alteration, or leakage of Personal Information. We are committed to ensuring the proper management of Personal Information.

Article 5 (Third-Party Provision)

- The Company does not provide Personal Information contained in Customer Information to third parties except in the following cases:

- (1) with customer consent.
 - (2) when required by law.
 - (3) in the event that the customer engages in acts that harm the interests of others, violate public order and morals, or breach the terms of use of the Service, or attempts to do so, necessary measures will be taken against such actions
 - (4) when it is necessary to protect human life, body, or property, and obtaining consent from a data subject is difficult.
 - (5) when it is particularly necessary for the improvement of public health or the promotion of the sound development of children, and obtaining the consent from a data subject is difficult
 - (6) when it is necessary to cooperate with national agencies, local governments, or parties entrusted by them in performing tasks stipulated by law, and obtaining the person's consent may hinder the execution of those tasks
 - (7) in the event of a merger, company split, business transfer, or any other reason for the succession of a business that includes the customer's Personal Information.
2. The Company may provide Customer Information to service providers offering services in partnership with the Company (hereinafter referred to as "partner services") for the purpose of providing affiliated services. This will be done with the prior consent of the customer.

Article 6 (Outsourcing of Personal Information Handling)

The Company may outsource the handling of all or part of the Personal Information obtained from customers to a third party (such as outsourcing the management of data, including Personal Information). In such cases, the Company will enter into a confidentiality agreement or similar arrangement with the third party, in accordance with this policy, and will conduct necessary and appropriate supervision to ensure the proper and secure management of the information by the third party.

Article 7 (Security Management System)

1. The Company takes necessary and appropriate measures to ensure the safety management of Customer Information, such as implementing access restrictions to Personal Information files, recording access logs, and installing security software to prevent unauthorized access from external sources, in order to prevent leakage, loss, or damage of customer information and to protect Customer Information.
2. The Company appoints its Representative Director as the person responsible for managing Customer Information and ensures the proper management and continuous improvement of Customer Information.

Article 8 (Disclosure, Correction, and Deletion of Personal Information)

1. For requests regarding the disclosure, correction, addition, deletion, or suspension of use of Personal Information provided by customers, please refer to our separate guidelines on

Personal Information disclosure requests. Provided however that, depending on the nature of the information, it may not be possible to carry out these procedures.

2. In the case of a request based on the previous section, once identity verification is completed, the Company will disclose etc. Personal Information within a reasonable scope. Provided however that, this does not apply in cases where the Company is not obligated to disclose such information under the Act on Protection of Personal Information or other laws and regulations.

Article 9 (Changes to this Policy)

1. The Company will regularly review the operational status of the handling of Customer Information and make continuous improvements. As necessary, we may update this policy from time to time.
2. Any changes to this policy will be announced through notices on the Service or on the Company's website, or through other clear methods. Provided however that, if a change requires consent from customer under applicable laws, we will obtain the customer's consent through a method separately determined by the Company.

Article 10 (Contact Information)

For any opinions, questions, complaints, or inquiries regarding the handling of customer information, please contact the following office:

DigiReha Corporation
Personal Information Handling Inquiry Desk
E-mail: info@digireha.com

Effective Date: May 30, 2022